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# THE SOALTEE KATHMANDU



PIONEERING HOSPITALITY

# Safety Measures



- **All employees in the hotel are double vaccinated.**
- **Temperatures are checked, monitored and recorded for all our guests and colleagues at the main entrance and staff entrance (recorded) to ensure safety measures are followed.**
- **All guest luggage that will enter the hotel is disinfected upon its arrival.**
- **A 3-step procedure, providing a private full-body disinfection cabin, a hand disinfection dispenser and automatic temperature measurement.**
- **We perform contactless check in with all the norms of COVID 19 (social distancing, pen sanitizer pen, auto hand sanitizer key jacket).**
- **Room linen is washed, sanitized, cleaned hygienically; as well as rooms are sanitized and disinfected for guest's arrival.**
- **We have hand sanitizer stations in high traffic guest and colleague areas.**
- **Special attention for disinfection on frequent touch areas mainly in elevator switch button, telephone, door handle, room switches, to minimize the risk and cross-contamination.**
- **Social distancing signage and floor markers are visible in all areas where guests and colleagues congregate or queue to assist with appropriate distancing.**
- **Our guest room and public area are cleaned by using the appropriate fiber cloths.**
- **All our restaurant and outlet are cleaned and disinfected after every meal and closure of each function.**
- **We encourage our valued guest to follow the social distancing norms and to wear the mask.**

# COVID Safety Measures-Arrival Experience



Baggage are sanitized with the fogging machine before entering in the lobby.



Mandatory temperature checks for all guests upon arrival.



Mandatory hand sanitization before entry into the premises.

# COVID Safety Measures-Arrival Experience



Floor markers & que managers for guests to be in queue respecting social distancing

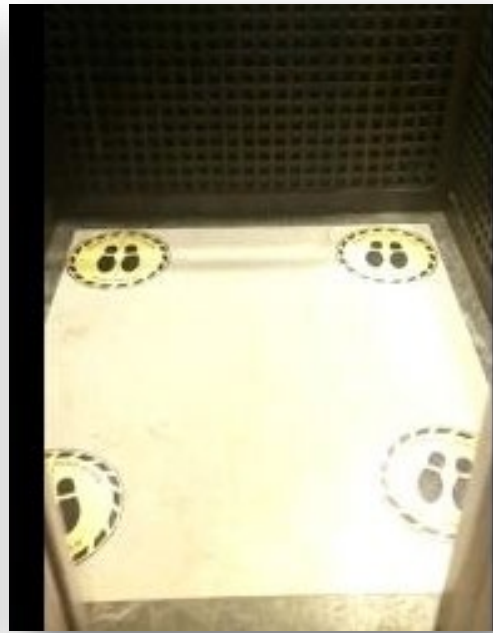


Guest details like valid ID & CC details collected before arrival to avoid contact.



Auto hand sanitizers are available. Colleagues wear mask, gloves, and face protector at the front desk.

# COVID Safety Measures-Stay Experience



Foot markers are placed in guest lifts respecting social distancing.



Safety protocols followed for recreational facilities such as GYM, Spa, Saloon etc.

# COVID Safety Measures-Dining Experience



Automated sanitizer placed at entrance of the restaurant



Social distance arrangement maintained between each table at the restaurant



Individual condiment sachets are placed instead of containers

# COVID Safety Measures-Dining Experience



Disinfecting the table and chairs after every clearance.



Colleagues servicing the guests wears mask, gloves, face protector and full sleeve gown to avoid cross contamination



Social distanced seating arrangement with appropriate distance maintained between each table at the restaurant

# COVID Safety Measures-Events Experience



The seating arrangements in meeting rooms are done maintaining social physical distancing. Sanitizers are placed at the entrance of meeting room or hall



# COVID Safety Measures-Rooms Experience



All rooms are disinfected before guest arrival by fogging machine.



Different colours of microfiber cloth used to clean various areas in the room to avoid cross contamination.



Safety measures are taken while making beds, handling linen and working on the corridors.



Guest request are delivered by colleagues wearing PPE.

# COVID Safety Measures-Colleagues Experience



- All colleagues sanitize hands during arrival & departure and wear face mask regularly.
- All staff's temperatures are recorded while entering and leaving the hotel premises.
- Various posters on Cleaning Culture, Hand Washing, Hand Sanitizing, Safety and Wellbeing of Colleagues, Physical distancing at workplace and Protection & Upkeep of Equipment

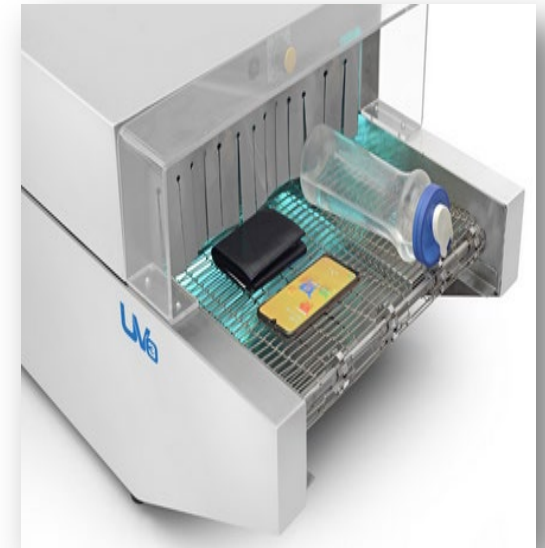
# Disinfection and Sanitization at the entrance of the Lobby



**iCLEAN 360:** A 3-step procedure, providing a private full body disinfection cabin, a hand disinfection dispenser and automatic temperature measurement.



**Sensor** based touch free automatic hand sanitizer, for guest use prior to entering the Hotel.



**UV3 by Washmatic:** sanitize couriers, parcels, hand bags, keys, mobile phones etc. which can kill 99.99% microorganisms in just 30secs.

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THANK YOU